



WAIKANAЕ HEALTH News

Waikanae Health Newsletter December 2017

Welcome to the Waikanae Health Newsletter for December 2017.

WHAT'S NEW IN THIS ISSUE:

- Christmas / New Year Opening Hours
- Manage My Health - the Patient Portal
- Our Office Manager has retired
- Staff news
- Opening hours
- At the Beach
- A spot of comedy

OPENING HOURS OVER CHRISTMAS AND NEW YEAR 2017 - 2018

DECEMBER 2017

Thursday 21 Dec	8am - 7pm
Friday 22 Dec	8am - 5pm
Saturday 23 Dec	9am - 4pm
Sunday 24 Dec	CLOSED
Monday 25 Dec	CLOSED
Tuesday 26 Dec	CLOSED
Wednesday 27 Dec	8am - 7pm
Thursday 28 Dec	8am - 7pm
Friday 29 Dec	8am - 5pm
Saturday 30 Dec	9am - 4pm
Sunday 31 Dec	CLOSED

JANUARY 2017

Monday 1 Jan	CLOSED
Tuesday 2 Jan	9am - 12.30pm
Wednesday 3 Jan	normal hours resume: 8am - 7pm

For afterhours medical assistance from the on call doctor call our after hours number 04 293 6002.

Our Office Manager has retired!

Most of you will have met Lynda Thorpe, our Office Manager, over the years. Lynda has worked with our team for 31 years, so has well and truly earned her retirement. She will be greatly missed.

Glenis has been Lynda's job share buddy for several years, and she will now take up the position full time until we can bring someone else into the role.

We wish Lynda the very best for the future and look forward to hearing about the new adventures she will have in her new life as a retiree...

Other staff news:

We have recently welcomed two new doctors into the team: Dr Maryanne Ting and Dr Hanna Preston are both GP Registrars who have begun their vocational training as a GP with the RNZCGP. They have come from General Medicine and Anaesthetics backgrounds and bring years of experience and great clinical skills to our team. In early January Dr Anouk Balster will join the team as she and her family arrive to start their new life in Waikanae. Anouk comes from Belgium, via New Caledonia where she has most recently been working as a GP.

The nursing team has had a great year with several new young nurses joining us early in the year and making a huge contribution to the team. Monika joined us in October, and she will be taking over from Lynne in the first quarter of next year as Nurse Manager.

Suzie recently joined us at reception, and we are looking to appoint another receptionist shortly to provide extra resource for the new practice. We recently moved the phone-answering functions from the front desk, which has taken away much of the pressure the receptionists were working under. We now have two receptionists working at the front desk, and another two in the back room taking calls, making appointments etc.

Opening hours:

Don't forget that we are open in the evenings during the week, and also on Saturdays.

We have extended our opening hours on a Saturday: we are now open from 9.00am in the morning until 4.00pm in the afternoon. We have two doctors available, one for routine booked appointments for people who find it difficult to get here during the week, and the other for urgent, on-the-day matters.

During the week we are open until 7.00pm Monday to Thursday, and until 5.30pm on Fridays. Again we have doctors available for late booked clinics as well as the urgent care doctor.

Outside of those hours we have a Waikanae Health doctor on call until 10.00pm every night of the week. After hours calls are diverted to our after hours service whose registered nurses answer our calls, provide advice and contact the on call doctor as needed. Patients can ring us at any time throughout the night between 7pm and 8am the next morning, and have their call answered by one of these nurses.

At the Beach:

Our new practice at 43 Te Moana Road will be called "Waikanae Health At the Beach". We expect that the name will quickly be shortened to "At the Beach"

The building team is making great progress on the new centre: the roof is on, most of the brickwork completed, and the gib almost ready for the plasterer to come and start in the New Year. At this stage we expect to be up and running by next April.

Dr Ram Naidu and our new doctor Dr Anouk Balster will be working mostly at "At the Beach", with the rest of the Waikanae Health doctors all doing a regular weekly session or two there to enable their Waikanae Beach patients to see their doctor closer to home. We will also have a key nursing and reception team dedicated to working at "At the Beach", with other Waikanae Health staff doing sessions there to provide support where needed.

Check out our Waikanae Health website and facebook page for ongoing updates as we go along.

AND NOW THE JOKE...

A jockey is riding the favourite in a big horse race just before Christmas and suddenly he's hit on the head by a turkey and a string of sausages.

He somehow manages to keep control of his horse and pulls back into the lead once more, only to then be hit by a box of Christmas crackers and a dozen mince pies.

Using all his ability, he manages to steer his horse back into the lead as he goes over the last fence and into the run-in.

But then he's struck on the head by a bottle of sherry and a Christmas pudding.
This time, despite all his best efforts, he can't regain the lead and only manages to finish second.

He immediately goes to the stewards and complains that he has been seriously hampered.

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