

Our Occupational Health team provides services to local businesses around pre-employment and annual health checks.

Between 8.30am and 5pm Monday to Friday a nurse is rostered on to the phones to respond to calls from patients (and often their families), other providers, resthome and hospital staff. This is an important service particularly to our elderly patients who often have complex and ongoing health needs and difficult treatment pathways to navigate. It is also an important link with other providers, such as resthome staff and district and hospice nurses.

A nurse is also rostered on to process requests for repeat prescriptions. Requests can be made either by phone or email, or by written request at reception. The script nurse works closely with the local Pharmacy and Allied Health providers.

Our practice has an up-to-date, informative and interactive website; www.waikanaehealth.co.nz.

Manage My Health the on-line patient portal is available to our enrolled patients 18 years and over.

Waikanae Health is accredited with the RNZCGP Cornerstone Practice Accreditation Programme.

Opening Hours

Mon—Thurs: 8.00am—7.00pm

Friday: 8.00am—5.30pm

Saturday: 9.00am—4pm

Outside these hours a doctor is on call till 10.00pm

MEDICAL STAFF

Dr Andrew Edwards

Dr Dermot O'Connor

Dr John Clarke

Dr Herman van Kradenburg

Dr Diane Carter

Dr Jared Cook

Dr Romain Kuhm

Dr Anne-Christine Poracchia-Kuhm

Dr Will Huang

Dr Kate Mitchell

Dr Ram Das Naidu

Dr Anouk Balster

Dr Maryanne Ting

Dr Hanna Preston



waikanaehealth

Marae Lane
Waikanae 5036

Phone: 04 293 6005

Emergencies / After Hrs: 04 293 6002

Fax: 04 293 8005

www.waikanaehealth.co.nz

Waikanae Health



waikanaehealth

Marae Lane
Waikanae

Waikanae Health offers a full range of General Practice services, as well as Accident and Emergency and resthome/hospital Services. Currently a medical staff of 12 doctors and 13 nurses work at Waikanae Health looking after the health needs of an enrolled population of over 10,000 people.

Alongside the usual chronic care services being offered at Waikanae Health, we run a small A & E unit as part of the practice. This operates as an acute care centre, with a doctor and nurse rostered on from 8am to 7pm, backed up by resuscitation facilities, ECG etc. The Duty Doctor and Duty Nurse are also available to respond to requests for house calls or community emergencies during the day. The service provides a strong support link between the clinical staff at local resthomes and hospitals and our own medical staff.

We provide after hours services until 10pm every day to our patients via a roster of our own doctors. This ensures good continuity of care to our patients whose records and history are available to the doctor on call, as well as providing support and reassurance to the staff of the local resthomes and hospitals during the evening and weekend hours.

We hold contracts to provide medical services to the four large resthomes/hospitals in Waikanae.

Under the terms of the contract each facility is visited up to four times each week on an agreed schedule. Outside of these scheduled hours the Duty Doctor is available to respond to acute needs both during the day and after hours.

We are an accredited teaching practice which means we participate in the Royal NZ College of GPs registrar teaching programme and also offer training placements to medical students, nursing students and Trainee Interns.

We perform minor surgery, eg excisions and vasectomies in a specially equipped minor ops room.

We also provide a base in our building for Wellington Free Ambulance staff and their vehicle. Alongside the usual ambulance service WFA offers a unique Emergency Care Paramedic service which can respond to urgent situations. The ECPs will visit patients and are often able to prevent hospital admission through providing medical care in the home. These WFA staff work very closely with the Waikanae Health team.

At the other end of our building is the Specialists Centre, which is utilised on a sessional basis by a whole range of private specialists in most fields of specialist medicine. These include cardiology, ENT, vascular, orthopaedic, general, plastic,

dermatology, neurology and gynaecology specialists. We are fortunate to have such a close working relationship with all of these specialists. The Xray service is based in the Specialist Centre.

Waikanae Health also has a full range of nursing services available. The practice nurses provide wound management, blood pressure monitoring, health screening, asthma management, immunisations, spirometry and hearing testing and perform procedures such as ECGs and ear suction. The nurses also provide Aclasta infusions and IV treatment for DVT and Cellulitis as well as venesection services.

We provide free annual checks for diabetic patients and further funded appointments under our Long Term Condition Plan as required.

One of our nurses works as a Mobile Nurse, visiting patients in their homes to provide support, facilitate liaison with other Allied Health providers, assist with planning for respite and continuing care and ensure our more fragile and vulnerable patients are receiving appropriate services. She also provides childhood immunisations, diabetic reviews and cervical smears in the home when there are difficulties for patients to attend the Centre.