

Te Whatu Ora

Health New Zealand

HEALTH INFORMATION PRIVACY STATEMENT

Our practice works with our Primary Health Organisation (PHO) Tu Ora Compass Health (Tu Ora) to support the delivery of health care services to you.

When you enrol with Waikanae Health, you agree to share certain information with Tu Ora and Te Whatu Ora Health New Zealand to establish your eligibility for subsidised health care. When relevant to your subsidy eligibility, information may also be shared with other government agencies such as Immigration NZ and Ministry of Social Development.

Your health information includes diagnoses, test results, prescribed medications, immunisations, investigations such as breast screening and other clinical and administrative data. This may be shared with Tu Ora to enable them to:

- Provide feedback to GPs, nurses and others at Waikanae Health
- Plan, deliver, fund, monitor, and improve health services
- Contact you in relation to services you have used, or may wish to use.

We may also share your health information with other health professionals who are involved in your care. It may also be shared with health agencies involved with publicly funded programmes, including Breast Screening, Bowel Screening, Immunisation and Diabetes.

An electronic “Shared Care Record” allows authorised health care providers, such as afterhours GPs and hospital clinicians, access to a summary of my health information, including laboratory test results, medical conditions, allergies, and prescribed medications. You can choose to opt out, but that will mean clinicians involved in your care will not have access to important health information.

If you are under 18, or have a High User Health Card, or Community Services Card, and visit a GP who is not my regular doctor, this practice will be informed of the date of that visit. The name of the practice you visit and the reason for the visit will not be disclosed unless you give consent.

When Waikanae Health is audited, you may be contacted by the auditor to check that you have received services. If the audit involves viewing your health information, only an appropriately qualified health care practitioners will view your health records.

If approved by an Ethics Committee, health information that does not identify you may be used for health research.

You have the right to access your health information held by Waikanae Health and Tū Ora, and you have the right to ask for it to be corrected if you think it's wrong.

Your health information will only be held by Tū Ora as long as necessary for it to perform its necessary functions.

Individuals and organisations that may have access to your health information are subject to the Health Information Privacy Code, and are required to keep your information secure.

What does this mean for you?

Collecting your health information

When we collect health information from you we will:

- only collect the information for the purpose of treating you (or for some related purpose);
- collect the information directly from you unless you have authorised us to collect the information from someone else (or we have some other lawful reason for collecting the information from someone else); and
- tell you why we are collecting the information and what we will do with it.

Using your health information

We will not use your health information for any purpose other than for the purpose of treating you unless we get your consent or we will use your information in a way that doesn't identify you (or where we have some other lawful reason for doing so).

Storing your health information

We will store your health information securely so that only authorised people can access or use your information. You can access certain health information by being registered on our patient portal, MyIndici.

Disclosing your health information

We will not disclose your health information to anyone without your consent unless we have a lawful reason for doing so. An 'activated' Enduring Power of Attorney (EPOA) for personal care and welfare automatically gives consent. You can also give consent by completing a Third Party Consent form.

Access and correction of your health information

You can ask us to confirm whether we hold information about you. If we hold information about you, you have the right to access the information.

You can ask us to correct any information that we hold about you if you think that the information is inaccurate. If we refuse to correct your information, you can ask us to put a note on your information that states that you have asked for the correction to be made.

Breach of the privacy of your health information

We have obligations to report significant breaches of privacy to the Office of the Privacy Commissioner.

Enquiries

If you have any concerns about any matter relating to your health information, please ask to speak to Angela Wilman, our Privacy Officer by calling 04 293 6005 during clinic opening hours.

For more information on the Health Information Privacy Code 2020 or Privacy Act 2020 please visit the website of the Office of the Privacy Commissioner www.privacy.org.nz

For more information on health information collected by Tū Ora see: www.tuora.org.nz